[**Xuyen Hoang**](http://www.xuyenhoang.com)

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**CAREER SUMMARY**

Software engineer and Chef with a combined 14+ years of experience in mentoring a team, conducting operational and inventory logistics, creating full stack applications. I leverage my knowledge in hardware platforms and operating systems to build out fully functional web apps. Looking to leverage my passion for problem solving heightened by my technical knowledge into a role as a software engineer.

**TECHNICAL PROFICIENCIES**

| **software languages:** | React.JS, HTML, CSS, JS, Node.JS, Mongoose, Mongo, Python, PostgreSQL, NoSQL, Express |
| --- | --- |
| **Software:** | Microsoft Office 2003/2007/2010, Remote Desktop, VNC, McAfee Products. VS code, Postman, Slack |

**EMPLOYMENT HISTORY**

**Partner/Owner**; NomNom; Cape Coral, FL (10/2016 to 08/2020)

**Lead Sushi Chef**; Chino Latino; Minneapolis, MN (06/2015 to 10/2016)

* Experienced in all aspect of the sushi bar: including sushi rolls, sashimi, and nigiri
* Daily preparation around the kitchen
* Responsible for ordering and maintaining monthly inventory.
* Invent new menu items weekly
* Weekly scheduling

**Customer Service Rep**; Quill.com; Brooklyn Park, MN (01/2015 to 06/2015)

* Handle 75+ inbound calls per week
* Fulfill sales over the phone.
* Adjust Orders and provide quotes for customers

**Lead Sushi Chef**; Masu Sushi and Robata; Bloomington, MN (01/2012 to 01/2015)

* Experienced in all aspect of the sushi bar: including sushi rolls, sashimi, and nigiri
* Daily preparation around the kitchen
* Responsible for ordering and maintaining monthly inventory.
* Invent new menu items weekly
* Weekly scheduling

**Sprint Device Specialty Rep**; Sprint; Brooklyn Center, MN (06/2011 to 01/2012)

* Assist customers in a retail store environment.
* Train and certify new hires
* Repair and triage phones.
* Oversee the store's entire repair center and inventory.

**Tier 2 Apple iPhone Tech**; Apple/NCO; Mendota Heights, MN (10/2008 to 10/2009)

* Second level of support for issues not resolved by Tier 1
* Work with engineers for known and trending issues.

**EDUCATION**

**General Assembly**

**Certificate of Completion Software Engineering Immersive**

**2022**